

**Mission:**

To protect, promote & improve the health of all people in Florida through integrated state, county & community efforts.

**Ron DeSantis**

Governor

**Scott A. Rivkees, MD**

State Surgeon General

**Vision:** To be the Healthiest State in the Nation

## Vaccine Roll Out FAQs

Events are "Sold Out". Can I get on a waitlist?

You can sign up for the waitlist on Eventbrite. Note: wait lists are only valid for the specific day of that clinic.

How do I make an appt.?

Appts. are made via Eventbrite.

When will the next vaccine clinics be available?

As soon as the dates are available, they will be sent to local media and posted at [collier.floridahealth.gov](http://collier.floridahealth.gov). We do not have a timeline.

Can I show up without an appointment?

No. Do not show up to a vaccine clinic without an appointment.

I have 2 tickets, one for me and one for my spouse. Both tickets say my name. What should I do?

Write the other person's name on a ticket and bring both IDs with you at the time of your appointment.

Events say "Sold Out". Are you charging for the vaccine?

There is no charge for the vaccine. The current appointment system is an event ticketing system and therefore, when all appointments are booked, it says sold out.

What do I bring to an appointment?

You MUST bring your ticket (print out!) and you MUST bring your ID.

I have an appointment and I don't need/want it. What do I do?

Log into Eventbrite and cancel your ticket.

\*\*\*We understand that this is not a "perfect system". However, in an effort to avoid long lines, long waits, etc... DOH-Collier is using an appointment based system. We will continue to receive vaccine and encourage you to sign up for later events when posted.\*\*\*